



# The Akaroa Walk



A Truly Unique and Exciting way to Explore Banks Peninsula and its Surrounds

4 Days, 3 Nights

Moderate Grade



## tour highlights

- Experience unique Banks Peninsula
- Unsurpassed hospitality
- Fantastic meals
- Soaring landscapes
- Ancient forests
- Great company
- Experienced attentive guide

## tours run

November - April Starting in Christchurch  
Custom Groups: Options are available for this tour

**tour cost:** 2022 / 2023 NZD\$1895

## options & supplements

Single Supplement: NZD\$395

Tuatara Tours does not require single travellers pay a surcharge for travelling alone. We will arrange for you to share accommodation with another traveller of the same gender and if we can not match you up we will provide a single room at no extra charge. If you prefer not to share, a single supplement is payable to guarantee your own room. The cost of the single supplement is listed above.



Tuatara Tours NZ Ltd, PO Box 13544, Christchurch 8141, New Zealand  
Phone: New Zealand: 0800 377 378, Australia: 1 800 044 633, World: +64 3 962 3280  
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## the tour

*The Akaroa Walk* is a truly unique and exciting way to explore Banks Peninsula and its surrounds.

Spend time in paradise with native birds, plants and fabulous company, as well as huge panoramic landscapes that are unique to the area whilst completing your journey from Christchurch to Akaroa.

## at a glance

Day 1	Christchurch to Godley Head to Diamond Harbour	12km
Day 2	Diamond Harbour to Duvauchelle	16.5km
Day 3	Duvauchelle to Akaroa	11km
Day 4	Akaroa to Christchurch	



## trip grading

To determine the grade of a particular adventure we consider a number of factors. These include the condition of the terrain, the altitude, the number of pass crossings and the length of the trip.

*The Akaroa Walk* is graded moderate. An above average level of fitness, Walk 20km, Bike 45km on formed tracks and roads with some average to steep inclines at times.

## about your guide

Our guides are very experienced, friendly walkers and bikers who love to share their knowledge of New Zealand's flora and fauna and local history.

They all hold current first aid certificates, passenger driving licences and are the very best people to ensure your experience will be one to remember.



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**itinerary**

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## Day 1 Christchurch to Godley Head to Diamond Harbour - 12km walking

The Akaroa Walk begins with a walk briefing in Christchurch at 8am where you meet fellow walkers and your friendly guide.

After a picturesque drive along the Summit Road you will arrive at Godley Head, which is the start of your 12km walk on day one. You will walk along the historical Godley Head Walkway and then onto the Crater Rim Walkway, on the way enjoying commanding views of Lyttelton Harbour and Christchurch City.

You then make your descent into the port town of Lyttelton on the famous Bridle Path. Your walk follows the route of the first settlers to Christchurch who arrived in Lyttelton in 1850 and left from here to establish the city of Christchurch.

From Lyttelton you catch a ferry to your accommodation in Diamond Harbour.

## Day 2 Diamond Harbour to Duvauchelle - 16.5km walking

Today you will cover a distance of 16.5kms. The track leads you up to Mt Fitzgerald where you will experience unsurpassed panoramic views of the small, secluded bays of Banks Peninsula. From the summit you will follow undulating walkways to Mt Sinclair where the scenery continues to unfold below you. In particular, you will delight in seeing Port Levy, Pigeon Bay, Lake Forsyth and (in the distance) Kaitorete Spit. You will also get your first glimpse of Akaroa Harbour and the Onawe Peninsula.

Your accommodation this evening is a charming B&B in Duvauchelle, with grand views the length of Akaroa Harbour.

## Day 3 Duvauchelle to Akaroa - 11km walking

After a transfer from Duvauchelle, along the Summit Road above Akaroa Harbour we take a short walk amongst the totara forest on the Otepatotu Reserve track to warm up your legs. From the Otepatotu Reserve its on to the old Le Bons Bay access track by which we descend into Takamatua and then walk to your accommodation in Akaroa via Childrens Bay. You should have time to enjoy the sights of Akaroa township for the remainder of the afternoon.

Tonight you will gather and celebrate the completion of the walk at one of Akaroa's best restaurants... where you will relax and reminisce about your successful trip across Banks Peninsula.

## Day 4 Akaroa to Christchurch - no walking today

This morning after breakfast at a local restaurant we drive you back to Christchurch arriving at approximately 12:30.



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## what is included

### Accommodation

Double or twin share. If single room accommodation is requested, an additional fee per person is payable to cover this requirement for the duration of the tour.

- Night 1: Bed and breakfast accommodation with local hosts. Comfortable private rooms with shared bathrooms.
- Night 2: Bed and breakfast accommodation with local hosts. Comfortable private rooms with shared bathrooms.
- Night 3: Accommodation in self-contained apartments with ensuite facilities.

### Food

You will enjoy great local cuisine; breakfasts and hearty packed lunches during the day, and either restaurant meals or wholesome home-cooked fare prepared by your host/hostess in the evenings. If you have any dietary issues or food allergies, we are happy to cater for these, please advise the office of details when you make your booking. Alcohol is not included in the tour cost, but is available for purchase most nights.

### Luggage

Tuatara Tours transports all your luggage for the duration of the tour.

### Tour Kit Bag - Exclusive to Tuatara Tours

To ensure you get the very best out of your journey with the least of fuss, we provide you with a kit bag full of useful goodies. This will be given to you at the start of your tour.

### An experienced and fully qualified guide

### All transport - support vehicle for the duration of the tour

### Access and Concession fees paid to the Department of Conservation

### NZ Goods and Service Tax (GST)

### Safety and Risk Management

To ensure maximum safety for all, our guides are certified first aiders and fully qualified drivers. Tuatara Tours operate under a Safety and Risk Management Plan which is regularly audited and approved by a qualified and independent auditor.

## what is not included

- pre and post tour accommodation
- alcoholic drinks
- personal expenses
- gratuities, tipping is not expected in NZ but gratefully received. It is at your discretion whether or not to reward for excellent service





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## pre tour checklist

Please ensure you have the following items for your walking tour.

- Medium size day pack with waterproof liner
- Boots or sturdy walking shoes, preferably with ankle support
- Waterproof rain jacket with hood
- Woollen (merino) or polypropylene thermals (top and bottom)
- Polar fleece jacket or top
- Warm hat and gloves-fleece or woollen
- Pair of shorts / long trousers (preferably quick-dry fabric, no jeans)
- Woollen or thermal socks-three or four pairs

## The following are highly recommended

- Walking poles (we have these available if you need them)
- Waterproof over trousers
- Gaiters
- Swimsuit
- Sun hat and sun glasses
- Spare boot laces
- Pair of light shoes or sandals for the evening
- A change of clothing for the evening
- Sunscreen, insect repellent
- Personal first aid items-including blister block or foot fleece
- Personal toiletries
- Camera
- Water bottle (we supply you with one bottle, but you may wish to bring another.)

We do not recommend you walk in cotton garments, jeans or silk. These fabrics take much longer to dry after perspiration or wet weather and you may feel damp and cold, even inside the best raincoat.

Plan around three layers of clothing, your inner or core layer which should be wool (merino) or polypropylene to trap warmth against the skin, a middle layer, and a top waterproof layer to protect from rain and wind.





# The Akaroa Walk



## FAQ's - frequently asked questions

### How do we book a tour?

The deposit is \$300 per person to confirm your place and can be paid with a credit card through our website at <https://www.tuataratours.co.nz/make-a-payment/> (we accept Visa or Mastercard with no card surcharges) or by internet banking or bank transfer (New Zealand bank account holders only) to Tuatara Tours 01 0797 0308837 00 Please use your surname as a reference when making a payment so we can tell who it's from.

### When is the balance due?

Your final balance is due 90 days prior to departure. We will email you a reminder when this is due.

### Can I pay in instalments?

Yes, you certainly can, please email us each time you make a payment so we can confirm receipt.

### What if I need to cancel?

Please see our Terms and conditions for our cancellation policy <https://www.tuataratours.co.nz/terms-conditions/> We do recommend you purchase travel insurance to cover you in the case that something unexpected happens and you cannot proceed with your tour.

### How big are the groups?

Normally we take a maximum of 12 people on a tour but are happy to cater to larger groups on request if you are planning to get a group together.

### Do I have to share a room?

The tours are priced on a twin share basis (2 people to a room), please let us know at the time of booking if you prefer a queen room (one queen bed) or a twin room (2 single beds). If you are a solo traveller we will room you with another single person of the same gender, or you may wish to pay an additional single supplement to reserve a private room to yourself.

### Am I fit enough?

As a general guideline we suggest the following activity level guide for our tours:

- Easy/Mild: An average level of fitness, you should be comfortable walking 12km, or biking 25km on well-formed tracks and roads with a small amount of incline.
- Moderate: An above average level of fitness, you should be comfortable walking 20km, or biking 45km on formed tracks and roads with some average to steep inclines at times.
- Challenging: An above average level of fitness, you should be comfortable walking 20+ km, or biking 50+km on partially formed tracks and roads, some off-road, some steep inclines, some easy river and creek crossings.

### What's the best time to do a trip?

New Zealand is known to have four seasons in a day. Rain can be expected at any time throughout the year, and we depart rain, or shine so you should always be prepared for sudden changes in weather or temperature and always have the appropriate gear with you.

Spring (September-November) and Autumn (March-May) are generally cooler months for experiencing the outdoors with temperatures averaging 15-25 degrees during the day.

Summer (December-February) is usually warmer with averages of 20-30 degrees and longer sunshine hours due to daylight saving. We typically see more activity on the trails over February, March and April so September to December can be a quieter time to travel if you prefer trails less busy.





# The Akaroa Walk



## FAQ's - frequently asked questions - continued

### Can you pick me up for the tour?

Yes, if your tour starts in Nelson, Christchurch, Queenstown or Rotorua pickups and drop offs are available at most central city hotels and motels. Pick-ups are not possible at Airbnb properties or in residential suburbs. If your tour departs from Picton we ask you to make your own way to the meeting point on the wharf for the tour departure.

### Do I have breakfast on the first day or is this included?

Your tour starts after we pick you up on the first day so please come having had breakfast. After this all meals on tour are included for you as per the trip inclusions in your itinerary.

### What sort of food do you provide?

We provide continental breakfasts, either café or packed lunches, and an evening meal either in-house at your accommodation, or dining out at a local restaurant. We can cater for most dietary requests however these need to be advised at the time of booking.

### Do you provide alcohol?

No but this can be purchased each evening with your meal, or you are welcome to bring a small amount for your own personal consumption. BYO is not available when dining at licensed premises.

### Do I need to come ready to walk or cycle?

Yes, please come dressed ready to walk or cycle with your overnight bag packed ready for the transport. During the day you will not have access to your overnight bag so please make sure to have all the items you require for use during the day packed separately. For some of the tours there is a ride of up to several hours in the bus to get to your start location, if you are not comfortable travelling in full walk or cycle gear, please have this readily available to change into before the walk /ride starts.

### Can I fly in/fly out the same day?

Ideally, we recommend you arrive the day prior to your tour and depart the morning after the tour finishes just in case there are any unexpected delays or cancellations to your flights.

### Can I bring my own bike for the cycle tours?

Yes, please make sure it has been serviced and is fit for purpose for the trail you are undertaking. If you are not sure, please check with our office staff on booking.

### What comes with the hire bikes?

Our hire E bikes, and standard bikes all come with a comfortable gel-tech saddle and a rack bag for carrying your jacket, phone, and a drink bottle. Helmets and hi-vis garments are issued with each bike, and as helmets are required by law in New Zealand, we ask riders to wear these at all times while riding. The support vehicle is never far away if you need access to other items of your clothing or equipment.

### How much luggage can I bring on tour?

Space is limited so we would appreciate if you could please keep your luggage to one hand carry and one overnight bag or suitcase. On some of the tour's luggage is transported by boat for you and there are restrictions on the size and weight of bags that can be transported, please check your trip notes for details if you are on the Abel Tasman or Queen Charlotte tours. On some of the hiking tours you may be required to carry your own pack, this is specified in the packing list for your trip.

### Are all your tours guided?

Our walking tours, with the exception of the Queen Charlotte Boat stay tour, are all guided by a knowledgeable local guide, they provide information on the terrain you are passing through as well as logistical support.

On a cycle tour you do not bike with a guide but there is a support vehicle and Tuatara staff with you throughout to help with any bike issues, first aid, trail instructions and to set up for meal breaks. On occasion they will bike part of the trail with you to highlight places of interest or point out directions. If anyone needs to take a break from the riding, you are welcome to make use of the vehicle at any stage.

If there is something we have not covered in these FAQ's please feel free to call **0800 377 378** or email our office team for further assistance.



# The Akaroa Walk



## making an enquiry

Go to [www.tuataratours.co.nz](http://www.tuataratours.co.nz), click the make an enquiry button and submit your enquiry using the form provided.

We enjoy talking to people about their travel interests. So feel free to contact us directly if you'd rather not fill out a form.

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## custom tours

We Can Customise Existing Tours - You may want to spend an extra day or you may want to add an element to your tour!

We Can Design A New Tour Just For You.

We have years of experience in creating custom-made tours for groups, so if you are planning a tour for your friends, family, club, corporate workplace.... contact us now.



## subscribe to our newsletter

Our newsletter will be emailed to you monthly on the first working day of every month.

- latest trips
- travel advice
- events & attractions
- and more!

Go to [www.tuataratours.co.nz](http://www.tuataratours.co.nz) and go to the newsletter sign up in the footer of any page.





# The Akaroa Walk



## Pre and Post Departure Accommodation Options - Christchurch

Each of the properties below can be booked directly with the host for the best rates.

On the morning of your tour, we will meet you at your accommodation. Please let us know where you have booked to stay and we will confirm the time for pickup with you. For some of the locations below, we may ask you to walk a short distance to the nearest bus stop for pickup as parking is not available directly in front of the property.

Please note: Pickups are not available at Airbnb properties or in residential suburbs, if you are not sure about your pre/post tour location please call or email us to check.

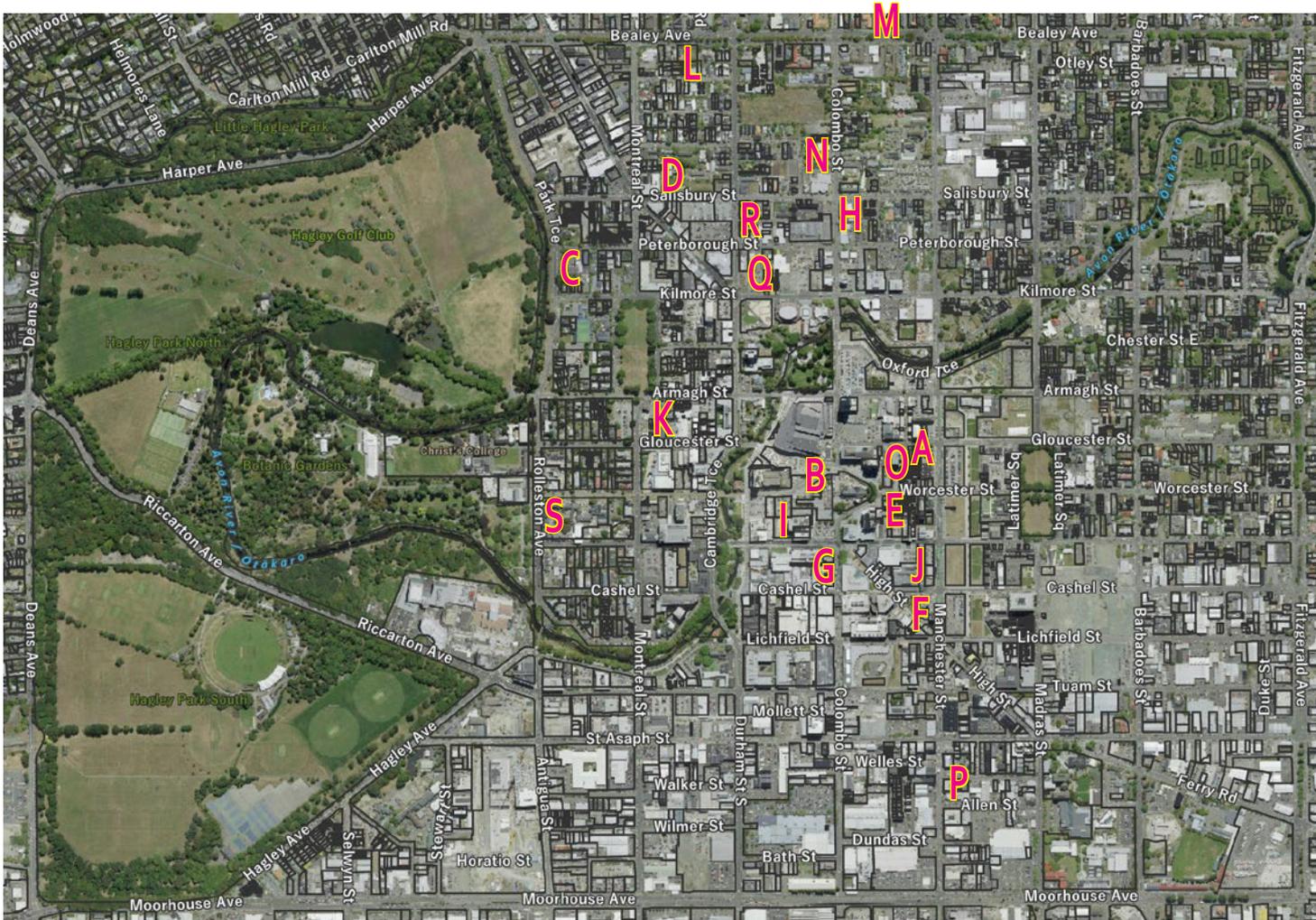
PROPERTY TYPE	WEBSITE	LOCATION
<b>4-5-5 STAR HOTELS</b>		
Fable Hotel	<a href="https://www.fablehotelsandresorts.com/hotels/fable-christchurch">https://www.fablehotelsandresorts.com/hotels/fable-christchurch</a>	166 Gloucester St-City Centre
Novotel	<a href="http://www.novotel.com/gb/city/hotels-christchurch-v5065.shtml">http://www.novotel.com/gb/city/hotels-christchurch-v5065.shtml</a>	Cathedral Square-City Centre
George Hotel	<a href="https://www.thegeorge.com/">https://www.thegeorge.com/</a>	Park Terrace-10 min walk to city centre
Sudima Hotel	<a href="https://www.sudimahotels.com/en/our-hotels/christchurch-city/">https://www.sudimahotels.com/en/our-hotels/christchurch-city/</a>	Victoria and Salisbury Streets- 5 min walk to city centre
OGB Suites	<a href="https://www.ogbsuites.co.nz/">https://www.ogbsuites.co.nz/</a>	28 Cathedral Square-City Centre
Muse Art Hotel	<a href="https://themusehotel.co.nz/">https://themusehotel.co.nz/</a>	159 Manchester St-City Centre
<b>ECONOMY HOTELS</b>	<b>3STAR+</b>	
Christchurch City Hotel	<a href="https://www.christchurchcityhotel.co.nz/about">https://www.christchurchcityhotel.co.nz/about</a>	699 Colombo Street-city centre
Carnmore Hotel	<a href="https://carnmorehotelchristchurch.co.nz/">https://carnmorehotelchristchurch.co.nz/</a>	Cnr Colombo and Salisbury Sts-5 min walk to city centre
Hotel Ibis	<a href="http://www.ibis.com/gb/hotel-5983-ibis-christchurch/index.shtml">http://www.ibis.com/gb/hotel-5983-ibis-christchurch/index.shtml</a>	107 Hereford Street-City Centre
Breakfree on Cashel	<a href="http://www.breakfreeoncashel.nz/">http://www.breakfreeoncashel.nz/</a>	165 Cashel Street-City Centre
<b>GUEST HOUSES B&amp;B</b>		
The Grange B&B	<a href="http://www.thegrange.co.nz/">http://www.thegrange.co.nz/</a>	56 Armagh Street-10-minute walk to city centre
<b>MOTELS</b>	<b>SELF CATERING</b>	
Tuscana Motel	<a href="http://www.tuscana.co.nz/">http://www.tuscana.co.nz/</a>	74 Bealey Ave- 15-minute walk to city centre
Bella Vista Motel	<a href="https://www.bellavista.co.nz/our-motels/christchurch">https://www.bellavista.co.nz/our-motels/christchurch</a>	193 Bealey Ave-15-minute walk to city centre
Colombo in the City Motel	<a href="http://www.colombointhecity.co.nz/">http://www.colombointhecity.co.nz/</a>	863 Colombo Street-10-minute walk to city centre
Quest Apartments Cathedral Junction	<a href="https://www.questapartments.co.nz/properties/south-island/christchurch/quest-christchurch/overview">https://www.questapartments.co.nz/properties/south-island/christchurch/quest-christchurch/overview</a>	113 Worcester St-City Centre
Quest Manchester	<a href="https://www.questapartments.co.nz/properties/south-island/christchurch/quest-on-manchester/hotel-rooms">https://www.questapartments.co.nz/properties/south-island/christchurch/quest-on-manchester/hotel-rooms</a>	54 Manchester Street- City Centre
Fino Hotel and Suites	<a href="http://fino.nz/">http://fino.nz/</a>	87 Kilmore St-5 minute walk to city centre
Focus Motel	<a href="https://focusmotel.co.nz/">https://focusmotel.co.nz/</a>	344 Durham St North-7 minute walk to city centre
<b>BACKPACKERS</b>		
Hotel Give- (part of YMCA Hereford St)	<a href="https://hotelgive.nz/">https://hotelgive.nz/</a>	12 Hereford St-City Centre



# The Akaroa Walk



## Pre and Post Tour Accommodation Options in Christchurch



- |   |                         |   |  |
|---|-------------------------|---|--|
| A | Fable Hotel             | K | The Grange B&B                         |
| B | Novotel                 | L | Tuscana Motel                          |
| C | George Hotel            | M | Bella Vista Motel                      |
| D | Sudima Hotel            | N | Colombo in the City Motel              |
| E | OGB Suites              | O | Quest Apartments Cathedral Junction    |
| F | Muse Art Hotel          | P | Quest Manchester                       |
| G | Christchurch City Hotel | Q | Fino Hotel and Suites                  |
| H | Carmore Hotel           | R | Focus Motel                            |
| I | Hotel Ibis              | S | Hotel Give- (part of YMCA Hereford St) |
| J | Breakfree on Cashel     |   |  |



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## TuataraTours-experienced and innovative

Tuatara Tours is an experienced and innovative walking and biking adventure company, based in the South Island of New Zealand.

The vision at Tuatara Tours is to encourage as many people as possible to be involved in fun, adventure and the outdoors.

We understand the outdoors and we revel in the country, people and climate that we work with

## our team is here to provide you with the best experience

We only have one world and we have to share it with each other. Much of the attraction for our clients is to experience unspoiled and un-crowded landscapes. It is our challenge to ensure that in this sharing of the experience, we minimise where possible, the impact of our business.

Through the introduction of strict environmental guidelines, we minimise our impact on the environment we live and work in

## responsible travel

None of us could deny the benefits of travel in broadening our horizons and our way of thinking about the world we all share; travel breaks down barriers and provides valuable insights into other ways of life, it challenges us to step outside our comfort zone and to learn from those around us.

Our responsibility as participants in this journey is to acknowledge our impact on the environment and the communities in which we travel and to consider our individual contribution now and for the benefit of future generations.

We are Gold Qualmark endorsed; New Zealand tourism's official benchmark for environmental standards and quality control.

Wherever possible our company utilises local products and services, we support conservation efforts to preserve our natural and cultural heritage and we respect and care for the unique environment we travel in. Make your commitment to responsible travel with us.

## adventure travel

By its very nature adventure travel involves an element of the unexpected. To get the most out of your adventure it is important that you are mentally flexible, positive and eager to take on all the challenges that arise.

If you are uncertain about your suitability for this tour, speak with us and we can help guide you in the right direction.

## NZ Walking Tours

- The Akaroa Walk
- The Queen Charlotte Walk
- The West Coast Trail
- The Hump Ridge Track Walk
- The Coromandel Explorer Walk
- The Tongariro Crossing Walk
- The Waikaremoana Discovery
- Great Barrier Island Escape
- The Abel Tasman Walk - 3 Days
- The Abel Tasman Walk - 5 Days
- The Abel Tasman Walk/Kayak - 3 Days
- The Abel Tasman Walk/Kayak - 5 Days
- Bucket List Walk
- The Old Ghost Road

## NZ Cycling Tours

- Around The Mountains Cycle Trail
- The Alps 2 Ocean Cycle Trail
- The West Coast Wilderness Cycle Trail
- The Queenstown Cycle Trail
- The Otago Rail Trail
- The Tasman Great Taste Trail and Golden Bay Explorer

## Overseas Tours

- Bhutan Tours
- Japan Walking Tours
- Australia Walking Tours

All of these tours and more available at [www.tuataratours.co.nz](http://www.tuataratours.co.nz)



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## country information

### Culture

New Zealand has a diverse multi-cultural population, the majority of whom are of British descent. New Zealand's indigenous Maori make up around 14 percent of the population. The culture of its indigenous Maori people affects the language, the arts, and even the accents of all New Zealanders. New Zealanders embrace new technology and culture, but they also have a background of quiet but rugged individualism, self-reliance and a passion for invention. Many New Zealanders travel extensively and thrive on learning and experiencing other cultures. They are renowned for their openness, ingenuity and "easy-going" nature.

### Environment

Fourteen spectacular national parks preserve New Zealand's natural heritage enshrining a huge variety of landscapes, vegetation and wildlife, New Zealand encompasses rich farmland, mountains, rivers and unsurpassed scenery. The country is slightly bigger than the UK in size. Three-quarters of the population live in the North Island with more than a third of New Zealand's population living in the largest city, Auckland.

The South Island - with its lakes, fiords and spectacular outdoor scenery is the most popular destination for tourists. The gateway to the South Island is Christchurch - a city of approximately 380,000 people.

### Recreation

New Zealand's stunning landscapes, lush forests, amazing wildlife and pleasant climate make it a haven for many outdoor activities, and a great place to relax and enjoy life.

New Zealanders love the outdoors, especially tramping (hiking), camping, skiing and snowboarding. Sailing, surfing and swimming are also favourite pursuits. New Zealand's sports and recreation facilities are inexpensive, abundant and very accessible.



## tuatara conservation

Tuatara Tours are proud to be actively involved in Tuatara Conservation.

Tuatara Tours has formally adopted "BP" a male juvenile tuatara who resides at Orana Park in Christchurch and is part of the conservation programme to ensure the safe future of these amazing reptiles.



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# The Akaroa Walk



## TERMS & CONDITIONS

Tuatara Tours NZ Limited accepts bookings subject to the following conditions:

### Contract

This contract is between Tuatara Tours and you the client being any person travelling or intending to travel on a tour supplied by Tuatara Tours as the operator. The contract, including all matters arising from it, is subject to New Zealand law and the exclusive jurisdiction of the New Zealand courts. Only Employees and Directors of Tuatara Tours have authority to vary or omit any of the terms.

Cancellation Policy due to travel restriction that is imposed by either the New Zealand government or any other government.

Should your trip be impacted by a Covid-19 related travel restriction that is imposed by either the New Zealand government or any other government, we will either work with you to transfer your trip to a future date at no additional cost, or provide you with a full refund.

### Price

The price is quoted in New Zealand dollars and includes GST of 15%. The price is based on prices at time of publishing and Tuatara Tours hereby reserves to modify without notice those prices in any way considered necessary or desirable.

Organised tour accommodations are based on a twin/double share accommodation. Individual travellers will be placed in rooms together with other individual travellers of the same sex. A single supplement is available on request.

### Confirmation of Booking

Bookings are confirmed upon receipt of the full tour price which is payable 90 days prior to the commencement of the tour. Tuatara Tours or their agents reserve their right to decline any booking at their discretion.

### Cancellation

If a client wishes to cancel a Tour the following charges will be applied: (Unless stated otherwise)

1. 91+ days prior to departure – no fee
2. 90-60 days prior to departure – NZD\$300.00 per person applies
3. 59-30 days prior to departure – 30% of total package cost applies
4. 29-0 days prior to departure – 100% of total package cost applies
5. After tour commencement – no refund available.

These cancellation fees are not negotiable, therefore we strongly recommend that you purchase travel insurance.

### Travel Insurance

Tuatara Tours recommends that the client take out tour cancellation insurance together with all other necessary travel insurances. Obtaining all necessary insurances is the responsibility of you the client and Tuatara Tours can not held liable for any failure on your part to get insurance.

### Medical conditions

When you book you must notify us of any medical condition, medical history or medication that you are on.

### Changes to Tours

Tuatara Tours will use its best endeavours to ensure that all tours are operated as advertised. It may be that reasonable changes in the itinerary may need to be made where is deemed necessary or advisable by Tuatara Tours. Changes will be advised to the client as soon as is reasonably possible. Where a tour service needs to be changed, a substitute or similar quality or standard will be provided.

### Weather

Adverse weather conditions may mean that planned activities cannot proceed as intended. A decision to change an advertised tour based on the weather conditions will be made by a tour guide at the time and is made in the best interest of the group and their safety. Tuatara Tours and or their contracted suppliers can not be held responsible to any changes as a result of the weather.

### General conditions

Tuatara Tours, its agents, contractors and guides do not accept responsibility or liability for loss, damage to, or theft of personal belongings (owners risk) or for any expenses, including medical and transport expenses arising from a personal accident, injury, illness, or hospitalisation. Tuatara Tours and their guides reserve the right to make any alterations to the itinerary in the interest of safety, or unforeseen circumstances due to causes such as weather, illness or misadventure. Every reasonable endeavour will be made to keep to published schedules but no guarantee is given. Tuatara Tours will not be held liable for costs incurred by change, delay or the missing of connecting services. Tuatara Tours reserves the right to exclude a person from a tour at any time, if in the opinion of the guide or operator, that person may be likely to risk the health, safety or comfort (including unsociable behaviour) of other clients, him or herself or the environment. In such circumstances, Tuatara Tours will not be obliged to offer any refund or transfer ticket. These terms and conditions apply to each participant including in a group booking. Where a booking is made on behalf of a group or two or more people then each participant in the group must be made aware of and accept these terms and conditions.

